



ExperiencePlus! Bicycle Tours Terms and Conditions Amendments due to Coronavirus COVID-19 effective Feb 27, 2020 for tours beginning April 1-June 30, 2020 in countries with [United States Centers for Disease Control and Prevention \(US CDC\) travel notices](#). This is applicable to Classic, Explorer and Spotlight tours only. For Bike and Boat and Expedition tours please contact us. For tours beginning on or after July 1, 2020, our standard terms and conditions apply. All [standard terms and conditions](#) not explicitly amended below remain in effect.

We take our travelers' health and safety seriously. We are relying on national and local government advisories and our local resources to help us make informed decisions.

ExperiencePlus! (EP) does not typically cancel a trip once it is guaranteed. However, due to the ongoing Coronavirus situation, we will re-evaluate the viability of each tour in the 30 days prior to the tour start date.

ExperiencePlus! may cancel a tour if the following conditions present in the 30 days prior to the tour start date:

- If the US CDC issues a Level 3 travel advisory for the tour destination.
- If the destination has national/regional advisories or is enforcing restricted travel in the area of the tour and we cannot easily reroute to avoid that area.
- If EP determines that the quality of the tour experience would be negatively impacted due to the Coronavirus situation.

ExperiencePlus! Cancellation

If ExperiencePlus! cancels a tour because of any of the above reasons, ExperiencePlus! will do one of the following:

- Allow you to transfer funds to another tour with no transfer fee.
- Keep your money on account for a future ExperiencePlus! tour to be used by December 31, 2022.
- Refund you in full less \$500.

Customer Cancellation

If your trip is in a country where there are no US CDC travel advisories at the time of cancellation, our standard terms and conditions still apply. If your trip is in a country where the US CDC has issued a Level 1 or higher travel advisory due to COVID-19 at the time of your cancellation, the following terms will apply:

| Days before tour start date | Cancellation Fee or Money on Account/Transfer options |
|------------------------------------|--|
| 91 or more | Our standard Terms and Conditions apply. |
| 90-31 | <ul style="list-style-type: none"> ○ Cancellation fee: \$500 OR ○ Money on account or transfer to another tour: full tour payment less \$100 to be used by December 31, 2022. |
| 30-10 | <ul style="list-style-type: none"> ○ Cancellation fee: 50% of tour cost OR ○ Money on account or transfer to another tour: 65% of tour price to be used by December 31, 2022. |
| 9-tour start | You can place 30% of your tour price on account to be used by December 31, 2022. |

Last Revised: March 1, 2020