



# Customer Information Form

## Customer Information Form

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Please complete and provide the information below. When you are finished simply push the submit button. You should receive a confirmation in your inbox. If you prefer to print out this form and send it in by mail or fax, please find a downloadable form [here](#).

First Name \*

Last Name \*

Phone Number \*

E-mail Address \*

Confirm E-mail Address, please \*

Tour Name, Country, & Departure Date \*

### **Agreement and Responsibility**

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In submitting this form, I acknowledge that I am aware of and accept the terms and conditions listed on the website Tour Planning and Information page. I further acknowledge that I understand the rating structure for tours from 101 through 501 and I confirm that this tour is appropriate for my needs and that I am in adequate physical condition for the tour I have selected. I have voluntarily applied to participate in this bicycle, or multi-sport tour with the full understanding that bicycling and other tour activities involve risks and hazards that may involve injury and/or death. I agree to assume full responsibility for myself and for any minors who accompany me on this tour, and for the bicycle(s) which is/are assigned to me, except when said bicycle(s) is/are in the care of **ExperiencePlus! Bicycle Tours**. I affirm that I am, and those minors accompanying me are, in good health and adequate physical condition to undertake a tour such as this. I also acknowledge that I am responsible for my own medical and accident insurance, and for ensuring that it is effective overseas.

I, [question("value"), id="10"] [question("value"), id="40"], have read the disclaimer above and understood the [Terms and Conditions](#) outlined on the ExperiencePlus! website and understand the risks involved in participating in this trip. \*

I Agree

**(untitled)**

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**Do you have any medical needs or concerns we should be aware of?** *(If yes, please explain)*

No

Yes

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**Do you have any dietary needs or concerns we should be aware of?** \*

*Be as specific as possible; we have found that some labels such as 'vegetarian diet' vary in definition by individual. If 'Yes,' please list foods you will not or cannot eat. (example: I do not eat mushrooms; I am allergic to shellfish; I do not eat any dairy products; I do not eat red meats; I cannot eat hazelnuts)*

No

Yes

\*

### **Passport Information**

If your passport information is on file please click the box below. Be sure to check that your passport won't expire within 6 months of your return date!

Information not on File or Updated Information--please insert details below

Information on File

Renewing Passport will send later

## Passport Details

Passport #	<input type="text"/>	Expiration Date	<input type="text"/>
Issuing Country:	<input type="text"/>	(mm/dd/yy)	
Name as it appears on passport	<input type="text"/>	Date of Birth	<input type="text"/>
Date of Issue	<input type="text"/>	(mm/dd/yy)	
		Place of Birth	<input type="text"/>
		(state/country)	

(untitled)

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**Bike Selection: Remember to bring your bike helmet. We require everyone to wear a helmet while on tour. \***

- 27-30 speed road bike (drop handlebars)
- 27 - 30 speed standard hybrid bike (upright/straight handlebars)
- 27 - 30 speed mixte hybrid bike with / step-through frame (upright/straight handlebars)
- 27-30 speed Road Tandem (only available in Europe)
- I am bringing my own bicycle. (I understand that there is no discount for this and that I'm responsible for transporting or shipping the bike to and from the tour and will cover any costs I incur in so doing. ExperiencePlus! will do its best to help you with assembly and disassembly of your bike but often, due to time constraints, we cannot help with transportation or packing. Please call us to discuss your specific needs.)

## Bike Fitting Information

- Information on file
- Information not on file--measurements below

## Bike Fitting Measurements

*Please list your height and SOH for our records even if you are bringing your own bike; thanks!*

Height: please provide in inches or centimeters

Stand Over Height (SOH): Please provide in inches or centimeters (To determine stand over height, stand barefoot on a hard floor with feet six inches apart. Then measure vertically from the base of your crotch to the floor. Please note that this is not the same as your pants inseam!)

## Bringing own pedals?

We provide platform pedals or pedals with toe baskets. If you opt to bring your own clip-in/SPD shoes, you must bring your own pedals to use on tour. Your tour leaders will install those for you at the time of bike fitting.

- Yes
- No

## Would you like toe cages -

- Yes - with straps
- Yes - no straps
- No - flat Pedals



### Bicycle Notes

If you have any additional notes or comments about your bike please let us know.

**Participant Roster Preferences:** Check the information you do NOT want included on the participant roster sent to everyone on your tour. If we have not received this form 40 days prior to the tour start, we will include all information.

- Address
- Home Phone
- E-mail

**Travel and Flight Information-- In case we need to contact you before the tour, please provide us with some information on where will you be staying before the tour starts and if you can your flight information.**

Where will you be staying before the tour begins? (Location, hotel name, town name and/or phone number)

Day/Date (and time) of arrival

Airline Flight Number and Arrival Airport

Where will you be staying after the tour ends?

Day/Date (and time) of departure

Airline Flight Number and Departure Airport

### **Accommodations/Rooming Preferences**

- I'm traveling independently and am willing to share a room.
- I'm traveling independently and I'd like a single room. I'll pay the single room supplement.
- I'm traveling with a spouse/companion (please list name of companion)

**If you are traveling with a spouse or companion, please select your bed preferences.**

- One Bed (typically queen size)
- Two Twin Beds

**Complimentary Gift Options** Visit our [gift page](#) to view photos online.

- Nothing, thank you. I have enough stuff.
- \$10 Charitable Donation made by ExperiencePlus to Bicycle Advocacy organization.
- Socks: 1.5-inch black cuff with red logo, black body. One size fits most (sizes 7-11).
- Pant Strap: Keep your pants out of your chain with our fluorescent velcro strap with hidden pocket to stash money or a key
- T-shirt: short-sleeve, 100% pre-shrunk cotton navy blue or red (depending on availability)
- ExperiencePlus! Cycling Jersey: Italian-made jersey; available for no additional fee.
- ExperiencePlus! Arm Warmers: Italian- jersey; available for no additional fee.

What size jersey would you prefer?

Please note that the jerseys are made in Italy and seem to run a size smaller than usual. It is a racing fit; if you are used to wearing a M, consider ordering a L.

- XS
- S
- M
- L
- XL
- 2XL
- 3XL
- 4XL

**Please select what size T-shirt you would like.**

- S
- M
- L
- XL

### **Luggage Tags**

*Because many of you have been on multiple ExperiencePlus! tours, you may not need any more luggage tags. If this is you, please let us know below and we won't send you more tags. We normally send out two tags per person.*

Do NOT send more ExperiencePlus! yellow luggage tags - I have enough!

### **Emergency Contact Information \***

*Please include first and last name and relationship to you below*

### **Emergency Contact Information \***

*Please list phone number and/or email address of emergency contact*

**Thank You!**

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**EXPERIENCEPLUS!**  
**BICYCLE TOURS SINCE 1972**

Thank you for submitting your Customer Information Form.

Please email us any missing information if you were not able to include it at this time to [reservations@experienceplus.com](mailto:reservations@experienceplus.com).

Take some time to view our [Travel and Planning Information page](#) to help you prepare for your trip. Let us know if we can assist you in any way!

Have a fantastic trip!

-The Folks at ExperiencePlus!